

**REPLY UNDER 37 CFR §1.116
EXPEDITED PROCEDURE
TECHNOLOGY CENTER 3600**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicants: | Crossgrove <i>et al.</i> | Conf. No.: | 9190 |
| Serial No.: | 10/688,039 | Art Unit: | 3625 |
| Filing Date: | 10/17/2003 | Examiner: | Zimmerman, Matthew |
| Title: | SYSTEM, METHOD AND PROGRAM PRODUCT FOR MAINTAINING ITEM REQUESTS | Docket No.: | END920030050US1 (IBME-0091) |

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
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AFTER FINAL AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS:

This paper is being filed in response to the Final Office Action dated August 28, 2009.

Please amend the above-referenced patent application as follows:

Amendments to the Claims are reflected in the listing of claims that begins on page 2 of this paper.

Remarks begin on page 8 of this paper.